**Vashae D Blackwood**

**555 Martin Lakes Dr S. (904) 866-1137**

**Jacksonville, FL  *vashaeb2@gmail.com***

**OBJECTIVE**

Seeking a job in IT where my many acquired talents and experiences can be utilized effectively and continue to allow growth and development towards furthering those skillsets.

**EDUCATION/CERTIFICATIONS**

**Florida State College Jacksonville, FL**

*Associate in science in IT Security August 2021 Present*

**Baldwin Middle-Senior High School Jacksonville,FL**

*High School Diploma May 2020*

**Comptia Jacksonville FL**

*A+ certified February 2024*

**PROFESSIONAL EXPERIENCE**

**Publix Jacksonville, FL**

*Bagger April 2017-September 2017*

* **Provide stellar customer service.**
* **Being able to solve customer issues.**
* **Being an active listener.**
* **Walking out customers who need help loading their groceries.**
* **Being able to work as a team with the cashier to get the groceries bagged efficiently and quickly.**

**UPS Jacksonville, FL**

*Package Handler Oct 2020-July 2023*

* **Being an active listener.**
* **Paying attention to labels and making sure the packages go to the right destination.**
* **Make sure no packages are left unscanned.**
* **Be able to work as a team to get packages inside of trailers.**
* **Make sure no packages are left behind.**
* **Recieved employee of the month in June 2022.**

**UPS Jacksonville, FL**

*Supervisor July 2023- Present*

* **Received the honor of being chosen as supervisor of the month in February 2024.**
* **Develops and maintains good working relationships with employees, management and customers.**
* **Facilitates training with new and current employees.**
* **Conducts and participates in group meetings.**
* **Coordinates evaluations with management.**
* **Determines best solutions for package concerns.**
* **Supervises daily activities of package handlers and clerks to ensure all assigned duties are accomplished safely and timely.**
* **Understands and consistently demonstrates UPS's high ethical standards and code of conduct.**
* **Pays attention to details.**

**PROFESSIONAL REFERENCES**

**Mark Reister (904)412-8839**

*Sr Cybersecurity Operations Engineer reisterme@hotmail.com*

*Mentor*

**Justin Yoder (904)625-7588**

*UPS Manager*